



MEET YOUR SALES TEAM MID-AMERICA TEAM

We are your dedicated sales team and are here for you whenever you need training, support, recommendations or program analysis. Please contact any member of the team at: Mid-AmericaTeam@aig.com

As always, our World Service Center is available 24/7 to assist you with ordering supplies, looking up policies, answering coverage questions and more. Call our dedicated agent line at **1.800.454.7107**.



RICH SWEET rich.sweet@aig.com | 715.295.9155

Rich joined the company in 2001 and has been a member of the sales team since 2006. He brings with him a depth of travel insurance experience — possessing years of sales and customer service knowledge. Rich previously worked in the World Service Center as a customer service representative and as a manager of training and quality assurance. Rich is located at our headquarters in Stevens Point, WI.



ROY WESTLEY roy.westley@aig.com | 715.295.9201

Roy joined the company in 1990 with an extensive background in the travel industry. In 2010, he joined the Field Sales team. With over 35+ years in the travel industry, Roy brings with him a wealth of travel experience along with solid insurance product knowledge. Roy is located at our headquarters in Stevens Point, WI.



KELLY SANCHEZ kelly.sanchez@aig.com | 715.342.7388

Kelly joined the company in 2012. She previously worked as a district manager for an all-inclusive resort and a destination manager for a tour operator. She is a seasoned advocate for travel insurance, as she has seen first-hand how client situations can quickly escalate to the need for insurance. Kelly is located in Wisconsin.



STEPHANIE FISH stephanie.fish@aig.com | 715.342.7363

Stephanie is our newest Director of Sales to join the Mid-America team. She has 21 years of experience in the travel industry working for both Tour Operators and hotels. Stephanie brings with her the experience that allows her to relate well with our industry partners. Stephanie is located in MI.

ezTIPS® Helpdesk: **1.866.729.5215** | eSupport: **1.800.792.0252**