



Dear valued Travel Partner,

We are actively working to protect the health of our guests, crew and the communities where we sail as global developments regarding the Coronavirus (COVID-19) continue to evolve.

It's been identified that COVID-19 presents the most serious health risks to older individuals, the immunocompromised and those with serious, underlying medical conditions. To comply with guidance from the Centers for Disease Control (CDC), World Health Organization (WHO), Cruise Lines International Association (CLIA) and public health authorities around the world, we are enhancing our rigorous global boarding and screening measures.

Therefore, effective Monday, March 16, 2020, any person age 70 or older must present written verification from a qualified physician certifying that the person has no severe, chronic medical condition and is fit to travel. To download the required physician letter, [click here](#).

Additionally, any person with a severe, chronic medical condition, including those specified by the CDC - i.e. chronic heart, lung, liver, or kidney disease, diabetes, HIV/AIDS, or cancer - will be unable to sail.

If your client is unable to provide a "fit to travel" letter from their physician or has a compromising medical condition, we'll provide them with a Future Cruise Credit to come back and sail with us at a later time.

We apologize for the inconvenience created by these precautionary measures and hope that with everything we've implemented, you feel confident knowing we're doing everything possible to keep your clients - our guests - healthy & safe on our ships.

We look forward to welcoming them onboard soon! Thank you for all you do.

[Physician Letter](#)

[Cruise With Confidence](#)

[Coronavirus Update](#)

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ALWAYS

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