

## NEWS YOU CAN – Just in from Judy



Hi Everyone,

As we struggle through these unprecedented times I wanted to make sure that you had up to date information. As you know we have had to suspend sailings for 30 days. Unfortunately, we are **NOT** allowing people to get the 30-day pause refund and FCC if they chose to cancel their booking prior to HAL pausing cruises. We are honoring the cancellation policy at the time the booking was cancelled.

[Click Here](#) for the Trade FAQ's – updated last Friday as well as Orlando's message that I sent on Sunday. This is all that I know right now. The priority today is to get guests who are currently sailing – home safe. We will then tackle what follows.

For the most current information please make sure that you've subscribed to our newsletters on gohal.com as well as our HALpartnerships page on social media.

As I receive new information – so will you.

Until then – take care of yourself, your family and friends. Stay well and reach out if you need anything.

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Also – check our FB page Holland America Line Partnerships – the latest updates are also posted there.

**PLEASE read my emails as the com in- subject FROM JUDY HALL- I too will sending the most updated information.**

Take care and thank you for your support – we are here for you!  
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