

March 19, 2020

Hello all-

As most of you are probably aware, our offices are located in Southern California. This evening, the Governor of California issued an Executive Order, directing all residents to stay home. This means that our physical offices will be closed, effective immediately. We are well equipped to work from home and for anyone not already doing so, they will start immediately. As we transition to being completely virtual, we ask for your patience as we navigate this new development. Our teams are still available to assist, as am I.

With the constant new developments in the travel industry, we are working on servicing all bookings and changes as quickly and efficiently as possible. We have all hand-on deck and appreciate the patience you have already shown in this unprecedented event.

I appreciate your partnership and friendship. We are in this together and will get through it together.

Chanda

Chanda K Vudmaska

Director of National Accounts

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