



March 24, 2020

As the situation throughout the world continues to change daily, we are expanding our planned cancellations to meet the needs of the market. We know that this is a very fluid situation and we will continue to monitor it closely in order to keep you updated on any changes. Please see link to a video from our President Jaelyn.

https://travel.gocollette.com/?hs_preview=ilmqmmOF-27340757698

The current cancellations are as follows:

- ALL tour dates through April 25, 2020 – No Exceptions
- ALL Tulip River Cruise Departures for 2020
- ALL 2020 Oberammergau bookings – which is now moving to 2022

We will be offering clients the choice of one of the following options:

- a. Re-book for travel later in 2020 – price protected
- b. A travel voucher valued at 105% of their total tour price, land & air valid for travel through the end of 2021. Oberammergau bookings through 2022.
- c. Full money back