

Dear Partner,

We hope that this message finds you, your family, friends, and colleagues in the best of health. As Covid-19 virus continues to spread, we want you to know we're here for you and your clients, providing information as it becomes available to us.

With new travel restrictions and guidelines announced by the President, we would like to remind you to visit our dedicated page on Covid-19 [here](#) for the latest updates. This page will be updated as we receive information from our European rail carriers.

We appreciate your continued loyalty and patience as we all work through this outbreak together. We wish you well with continued health and remain at your service.

Best Regards,

Laurent Tonnellier, GM Americas

Please share the above message with your staff, members, frontline agents, colleagues, etc.

Personally, may I wish you all the best in health and strength during this very difficult time that we find ourselves in. Not only is this situation unprecedented but it has the potential to touch each of us, which adds another level of stress and anxiety.

Be assured that the best in service and support to you and your travel advisors are my top priority. Know that I'm here and please feel free to reach out to me at anytime for any reason. Due to our strong business relationship, I have faith that we'll persevere.

Be well and stay strong,  
Amy

Amy Rafferty, CTC  
Senior Manager of National Accounts & Trade Marketing

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